

Effective January 1, 2021

This privacy statement describes how Carrysmart Moving Inc. collects and uses the personal information you provide on our website www.carrysmartmoving.com, www.*.carrysmartmoving.com. It also describes the choices available to you regarding our use of your personal information and how you can access and update this information.

1. COLLECTION AND USE OF PERSONAL INFORMATION

We collect the following personal information from you

Contact Information such as name, email address, mailing address, phone number

Preferences Information such as Services wish lists, order history, marketing preferences

We also collect the following information from you

As is true of most Web sites, we automatically gather information about your computer such as your IP address, browser type, referring/exit pages, and operating system.

We use this information to

Fulfill your order

Send you an order confirmation

Assess the needs of your business to determine suitable services

Send you requested product or service information

Send service updates

Respond to customer service requests

Administer your account

Send you a newsletter

Send you marketing communications

Administer contests and sweepstakes you entered, and notify you if you won

Respond to your questions and concerns

Improve our Web site and marketing efforts

Conduct research and analysis

Display content based upon your interests

CHOICE/OPT-OUT

You may choose to stop receiving our newsletter or marketing emails by following the unsubscribe instructions included in these emails or you can contact us at info@carrysmartmoving.com.

2. INFORMATION SHARING

We never share your personal information with third parties and all your information is kept confidential with Carrysmart Moving Inc. in the ways that are described in this privacy statement. Carrysmart Moving Inc. does not share, sell, rent, or trade any information with third parties for their promotional purposes.

We may only disclose your personal information

as required by law such as to comply with a subpoena, or similar legal process

when we believe in good faith that disclosure is necessary to protect our rights, protect your safety or the safety of others, investigate fraud, or respond to a government request

5. CUSTOMER DATA

Carrysmart Moving Inc. customers may electronically submit data or information to the Services for hosting and processing purposes ("Customer Data"). Carrysmart Moving will not review, share, distribute, or reference any such Customer Data except for sending you services Quotes, invoices, reviews etc.

6. COOKIES AND OTHER TRACKING TECHNOLOGIES

ADVERTISING

We partner with a third party ad network to either display advertising on our Web site or to manage our advertising on other sites. Our ad network partner uses cookies and Web beacons to collect non-personally identifiable information about your activities on this and other Web sites to provide you targeted advertising based upon your interests.

WEB BEACONS

Carrysmart Moving uses Web beacons alone or in conjunction with cookies to compile information about Customers and Visitors' usage of the Company's Web sites and interaction with emails from the

Company. Web beacons are clear electronic images that can recognize certain types of information on your computer, such as cookies, when you viewed a particular Web site tied to the Web beacon, and a description of a Web site tied to the Web beacon. For example, Carrysmart Moving may place Web beacons in marketing emails that notify the Company when you click on a link in the email that directs you to one of the Company's Web sites. Carrysmart Moving uses Web beacons to operate and improve the Company's Web sites and email communications.

We use a third party to gather information about how you and others use our Web site. For example, we will know how many users access a specific page and which links they clicked on. We use this aggregated information to understand and optimize how our site is used.

IP ADDRESSES

When you visit Carrysmart Moving Web sites, the Company collects your Internet Protocol ("IP") addresses to track and aggregate non-personal information. For example, Carrysmart Moving uses IP addresses to monitor the regions from which Customers and Visitors navigate the Company's Web sites.

Carrysmart Moving also collects IP addresses from Customers when they log into the Services as part of the Company's "Identity Confirmation" and "IP Range Restrictions" security features.

LINKS TO OTHER WEB SITES

Our Site includes links to other Web sites whose privacy practices may differ from those of Carrysmart Moving Inc. If you submit personal information to any of those sites, your information is governed by their privacy statements. We encourage you to carefully read the privacy statement of any Web site you visit.

7. SECURITY

The security of your personal information is important to us. We follow generally accepted industry standards to protect the personal information submitted to us, both during transmission and once we receive it. No method of transmission over the Internet, or method of electronic storage, is 100% secure, however. Therefore, we cannot guarantee its absolute security. Therefore, we do not take important information such as credit cards etc. through our website or emails. We only take it over the phone or via our secure online links for payment. Your credit card information will not be saved by us.

We will retain your information for as long as your account is active or as needed to provide you services. If you wish to cancel your account or request that we no longer use your information to

provide you services contact us at info@carrysmartmoving.com. We will retain and use your information as necessary to comply with our legal obligations, resolve disputes, and enforce our agreements.

If you have any questions about security on our Web site, you can contact us at info@carrysmartmoving.com

8. ADDITIONAL POLICY INFORMATION

CORRECTING AND UPDATING YOUR PERSONAL INFORMATION

To review and update your personal information to ensure it is accurate, contact us at info@carrysmartmoving.com.

NOTIFICATION OF PRIVACY STATEMENT CHANGES

We may update this privacy statement to reflect changes to our information practices. If we make any material changes we will notify you by email (sent to the e-mail address specified in your account) or by means of a notice on this Site prior to the change becoming effective. We encourage you to periodically review this page for the latest information on our privacy practices.

9. CONTACT INFORMATION

You can contact us about this privacy statement by writing or email us at the address below:

Carrysmart Moving Inc.

200- 15 Fitzgerald Rd Nepean, ON K2H 9G1

Email: info@carrysmartmoving.com

Phone: (613) 262-6250